



FALL 2022

A photograph of a rural landscape. In the foreground, a person is riding a bicycle away from the camera, carrying a child on their back. They are wearing a blue and white patterned wrap. In the middle ground, a group of people, including women and children, are walking along a dirt path. The path is flanked by tall green grasses and trees. The background shows a hilly landscape under a clear sky.

Bringing Hope to Uganda

REPORT FOR THE BOARD OF DIRECTORS



Executive Summary

By Dr. Ronald Kaluya

Friends, we are very excited about how God has continued to use Uganda Counseling and Support Services (UCSS) to cause positive life changes and empower the communities where we work. This year, we have overcome many challenges and shortcomings, yet we have continued to see God's Hand, receiving numerous opportunities and blessings.

This report highlights UCSS's achievements, challenges, plans, and financial information across its six ministries for 2022. Through real-life stories, the report showcases the impact of our work in the communities where we serve.

UCSS employs a holistic approach to developing vulnerable and underserved communities, including access to clean water, medical care, education, economic development training, life skills training, counseling services, and spiritual growth. We have relearned that the holistic approach, where all the UCSS departments work in unison and partnership with other ministries, significantly empowers and transforms community members.

This year, we celebrate several souls won to Christ through our integrated teaching of God's word: evangelism, discipleship, stewardship, counseling, and collaborative engagements with community members. As a ministry, for us to fully and vibrantly express God's love and share it with others, we have availed opportunities for our staff and stakeholders to seek God through spiritual disciplines.

There is also tremendous growth and sustainability across the ministry. We are reaping benefits from empowering students through alumni coming together to give back to the community by supporting 11 students from communities we serve at different levels of education.

Our theme for this year is 1 Chronicle 16:11, which says: "Look to the Lord and his strength; seek his face always," It has reminded us of God's promise to always look unto Him. We have seen God through you, friends, as you have walked with us each step through your enormous and priceless contributions to this ministry in prayer, counsel, time, resources, and in many unmeasurable ways. Thank you!

Thank you for accepting the call to be used as vessels for His work on earth. Because of people like you, UCSS continues to be committed to its mission of developing self-sustainable communities through our evolving holistic transformation model anchored on spreading God's love.

At a personal level and on behalf of UCSS, I sincerely thank each one for sharing God's love through your contributions, without which this work would have been impossible. Yes, you have made it possible. In 2022, because of you, 440 girls and boys could go to school and have a hot meal each day. Because of you, two new churches have been planted. Because of you, 1097 souls have been won to Christ. Because of you, thousands of people have received and experienced God's love through door-to-door visits. Because of you, many families continue to obtain clean water, a basic need they did not have access to before. Because of you, 2666 people have received medical services at UCSS health facilities. Because of you, hundreds have received economic empowerment and agriculture education; because of you, approximately 850 people have received counseling services.

Thank you! I hope you understand that when I say thank you, it's NOT a light one. It is a thank you from deep in our hearts;- the UCSS staff and from the hearts of the children, girls, boys, women, and men that your gifts touch daily.

Our future direction is focused on sustainable growth, and with that, we shall be focusing on;- mentorship and capacity building, the establishment of microfinance, and bringing electricity to our people.

May God bless you richly and abundantly as you pray with us and continue to be the hands and feet of Christ in our communities.

Ronald Kaluya



2022 STATISTICS

January 2022-
August 2022



1097 Salvations since January

11701 members registered at churches

3115 members attending and participating in Bible studies

1167 community members disciplined

262 community members have been baptized

2 new church Plants

15 churches across different communities

2666 patients have been seen and treated

275 births at the Nana Health Center

843 clients have received counseling services across **22** communities

2192 community members impacted through community outreach

93 children have benefited from child protection

400 Students at Bulike Christian Community Primary

115 students at Nabisiki

150 students at Nakalama

159 students at Liberty

16 students enrolled at the vocational school

450 children and youth have participated in retreats and evangelism events

11 new water wells have been drilled this year

75 total wells

8640 trees have been planted this year

298 employees are employed across farms

179 acres of active farm land

484 functional saving groups

100 household income producing projects

1717 community members participating in financial literacy lessons

6 villages are being served by the operational community speakers impacting over **6000** people



EVANGELISM

This year, the Evangelism Department has impacted the magnitude of communities of Bulike, Buluya, and Buyende in areas of evangelism, discipleship, and stewardship. So many souls have been won to Christ, baptized, and impacted through Bible studies, door-to-door ministry, helping ministry, leadership classes, and much more. As a result, we have witnessed an increase in the number of people attending church services and souls being won. We give God the glory for the enablement and achievements in the past eight months.

STATISTICS

1097 salvations

3115 Bible study attendance

1259 homes were visited through door-to-door evangelism

18 self-sustainability projects

262 people baptized

11,701 church attendance

2 new church plants in Nangala and Nawampiti

ACHIEVEMENTS

Two churches were planted: Nangala Christ Love Community Church and Nawampiti Christ Love Community Church

1097 new souls won for Christ

Collected \$800 (2,920,800 shillings) in the church offertory and banked on our account.

Conducted nine leadership classes.

Baptism place constructed.

We have been so privileged to have started a vibrant women's ministry this year with a high potential to impact many people.

We have raised 1690 kgs of maize for the children's feeding program through church member collective farming. This program is geared towards keeping parents and their children in church during service times. Parents don't have to worry about bringing their children or coming along with them for church services because they know that they will not go hungry. This has led to more children and parents attending church and being impacted through holistic transformation.

Three new Bible studies have been opened in Bukobo A, Innula Kabaale, and Kinu. The word of God has been spread to more people, hence contributing to the holistic transformation of the people in the communities.



CHALLENGES

Inadequate office equipment like laptops, desktops, and printers to help the day-to-day running of activities and data storage.

Most of our churches have no church land and these churches are standing on land that is either offered or rented for a short period of time.

This discourages the Christians who perceive that we are in that place temporarily. It also hinders the setting up of sustainability programs for both the church and the department members and the tenure period is short.

Some of the teams under the Evangelism Department have no leaders.

Lack of transportation for the ministers. Some ministers end up not showing up for services since they can not easily move to the church locations.

Lack of Sunday school children structures. This hinders some messages or sermons from being preached as they could be age sensitive.

ACHIEVEMENTS

We now have four main prayer centers in Buluya, Idome East, Nakalama, and Innula.

We purchased one of the best sound machines allowing us to broadcast to larger areas. As such, more people have shown up for crusades than ever before. The number of souls won by God has drastically increased. The nature and quality of worship have been raised to a modern standard, attracting more people to worship.

FUTURE PLANS

Two additional church plants before the end of 2022 and four church plants in 2023

Baptism of converts

Getting team leaders for clusters
Sound machine training

Additional two pastors to attend theology classes

Six film shows before the end of 2022

Grow pastors' sustainability projects

Mass wedding





MEDICAL

For the last eight months, Nana Health Center and its subsidiary, Buluya Dispensary, have continued to deliver high-quality health care services and improve the health and well-being of residents in the communities in which we serve. Tremendous efforts have gone into reducing the prevalence of preventable health issues, thereby reducing family health care costs, closing health inequity and disparity gaps, and bringing closer high-quality subsidized and affordable services to communities.

Nana Health Center has emerged as an epicenter of sustainable solutions to community health challenges bringing forth innovative solutions, treating diseases, and raising health awareness. This has led to thriving communities with an awakened desire to live healthier lives. These two points are even more active than before with even better use of the available tricycle ambulance.



STATISTICS

2538 outpatients attended to

128 inpatients attended to

867 children immunized

1635 antenatal visits recorded

320 health screenings in schools

7,260 (26,501,300 Shillings) collections from Nana

ACHIEVEMENTS

Participated in the COVID -19 vaccination outreaches where over 1200 people were vaccinated; this has reduced the risk of severe infection and death due to Coronavirus in our communities.

Renewal of the health unit management committee. A strong committee has helped in the smooth running of activities in the department which has also narrowed the gap between our health facilities/health workers and the community.

We obtained hospital equipment, including a hematology analyzer, ultrasound scan worth \$10,000, a blood count machine of \$5,000, a vaccine fridge from the government, and a centrifuge. These have equipped our laboratory for easy diagnosis, introducing more services, and ensuring the availability and proper storage of vaccines. These have improved the quality of services offered at our facilities.

Received \$6,000 for solar panels to improve the lighting



CHALLENGES

Inadequate space for in-patients: We have tried to use hospital screens to separate the male and female clients on admission and have also made a plan and budgeted for another block next year.

Inadequate power supply: We have tried to get quotes for hydroelectric power connection and generator and have plans to upgrade the solar system.

The poor turnout of mothers for deliveries: We have carried out awareness campaigns directed towards mothers and have also done home visits to involve their partners.

FUTURE PLANS

Introduction of more services like the ART (HIV) clinic, blood transfusions, X-ray services, and minor and major surgeries, among others.

Construction of more blocks where the services can be accommodated for those already present and those that are yet to start, as well as the purchase of land for Buluya Health Center.

Purchase more hospital equipment like a fridge for blood storage, X-ray machine, chemistry analyzer, hospital beds, baby incubators, and theater equipment, among others.

Recruitment of more health workers of different cadres like radiographers, doctors, and dentists, among others.

Upgrading the health facility to a hospital level and introducing more health units in other districts like Buyende.

Purchase a four-wheel ambulance for easy transportation of referred clients.

Setting up sustainability projects like pharmacy, mobile money, and agent banking.





Mental health is as important as physical health. As the counseling department, we pride ourselves on ensuring that the body, mind, soul, and relationships are all well cared for. We do this through a holistic counseling approach.

Counseling covers over 22 communities in Bulike, Buluya, and Buyende and is done through home visits, at primary, secondary, and vocational schools, and in churches.

ACHIEVEMENTS

843 clients counseled

93 students benefited from child protection

27 change stories, actual testimonies of transformation

31 Bible studies conducted

22 communities reached and impacted

2192 community members reached through community outreach

12 active Mental Health Facilitators (MHFs)

21 active local community partnerships

Received \$75,000 donation towards a land purchase for a multi-purpose building

FUTURE PLANS

Start online counseling as soon as possible.

Collaboration with other like-minded agencies and increases in staffing.

Primary building for the MHF.

Invest in transportation methods for our grassroots MHFs

Recruiting youth MHFs to offer youth-friendly counseling services in schools, churches, and communities

We plan to hold child protection training.

CHALLENGES

Limited transportation means helping MHFs move and follow clients for counseling

Limited counseling materials for MHFs continuous capacity enhancement

Theft of milling machine equipment



ACHIEVEMENTS

Recruited seven more teaching staff and two support staff (night watchman and farm caretaker) at Bulike Christian Community Primary School (BCCPS).

Registered 45 learners in P.7 at Bulike and 19 learners at Nakalama to sit for 2022 Primary Leaving Examinations.

2311 kgs of maize and 313 kgs of beans were collected from parents to boost food security and feed both staff and students at the Primary School.

25 counseling sessions and 25 Bible studies were conducted in Primary.

Liberty Christian Community High School (LCCHS) purchased an additional 2.5 acres of land.

The school also renovated the boy's dormitory, and it is currently facing the girls' dormitory.

13,479,500/= \$3,693 in local collections at LCCHS.

Conducted 68 counseling sessions and 29 Bible studies held in Secondary.

FUTURE PLANS

Processing school registration and examination sitting center for primary

Increased emphasis on food growing for food security

Construction of the library, kitchen, boys' dormitory, and school fencing for BCCPS

Completion of the primary girls' dormitory construction

Renovation of the school blocks on the BCCPS
Construction of a separate nursery section on BCCPS campus

Active co-curricular activities like games and sports, music, dance and drama, and clubs

School registration and acquisition of a testing center for the secondary school

Increase school enrolment across all campuses
Construction of the main hall and a boys' dormitory for secondary

Completion of fencing and school beautification at the LCCHS campus

Increase income-generating activities through project work and parents' awareness to pay their local contributions

Increase school advertisement and use of community involvement criteria to increase the impact of the school on the community



CHANGE STORY

Hope was restored to one of our learners at Bulike Christian Community who had developed lumps in both breasts. The girl's parents had ignored this girl, and the pain increased every day causing her to spend many days away from school.

Our teachers and staff cared about her education and healing and through the health plan for families of children with chronic illness, and frequent visits with the parents, were able to help get the girl medical attention. The girl was taken to Jinja Hospital many miles away and received an operation. After recovery, she is now back at school to finish her year in primary seven.

-Education Department
(Bulike Primary)



CHALLENGES

Food insecurity to support staff and children

Many students have dropped out of school

Low payments of school dues

Low academic performance

Lack of a Uganda National Examinations Board Testing Center and school registration





SPONSORSHIP

FUTURE PLANS

Set up more sustainability projects/programs

Grow an active Beneficiaries Alumni Forum (local resource mobilization)

Continue partnering with like-minded organizations

Organize student retreats for mentorship programs

Community awareness (sensitization) and monitoring of structures for peace and child protection and advocacy

Develop and contribute to children's talents and development training programs with children with unique talents and abilities

To train and employ two regional staff as community volunteers

ACHIEVEMENTS

The Uganda Community is sponsoring 58 students through direct fees payment

264 learners have penpals, and 259 seasonal letters were written

Two family income-generating activities in progress, with three eight-month-old piglets

Over 450 children and youth participated in the 3-day holiday program retreat that benefited children spiritually, emotionally, physically, and economically.

106 students are benefiting from counseling

388 children participating in spiritual nurturing activities/Christian clubs

21 Bible studies

260 students are sponsored through our U.S. based sponsorship program with an additional 117 available for sponsorship. (835 students have been archived due to attendance or lack of profile information)



CHALLENGES

Need for additional support for learners for different courses and at different levels

Lack of transport means to affect our operations.

Low parental involvement to meet the children's school needs



WATER

Water is vital in ensuring equitable, sustainable, and productive rural economies. In addition to being an essential element for agricultural production, nutrition, and human health, water enables job opportunities in numerous critical sectors across the rural economy. We are steadfast and dedicated to providing safe, high-quality, reliable, and sustainable water supply to meet our communities, surrounding areas, and various partners.

STATISTICS

11 water wells were drilled

75 Total wells

6 water casting and installation exercises

63 hygiene and community awareness (sensitization) sessions

78 monitoring visits made to communities

ACHIEVEMENTS

Through God's grace, we got a brand new, strong truck to ease the transportation of the compressor.

Trained seven students in drilling.

Reduction in water-borne disease spread in Bulike, Buluya, and the surrounding communities.

Improvement in spiritual growth in the communities we serve through the Bible studies Implemented.

Improved access to safe water sources in the communities we have reached.

People are traveling shorter distances to retrieve clean water due to the presence of more UCSS wells.





FUTURE PLANS

Drilling more water wells in needy communities.

Provision to pipe water to different centers in the communities.

Set up self-sustaining projects and community awareness in the communities.

Open up more Bible studies in different communities.

Collaborate with the Evangelism Department on the areas where we are to drill new water wells
Conduct more monitoring and community awareness of water projects in the communities.

Empower more committee members at the new water well sites.

Collaborate with the health department through Village Health Teams (VHT's) on issues of hygiene
Plant trees in the areas where we have water wells and the entire community.

CHALLENGES

Lack of transport facilities to reach the different communities for monitoring and sensitization.

Limited resources to enable the drilling of more water wells for communities in need.

Some of our drilling tools got stuck and remained in the ground during the drilling process due to wear and tear of some tools.

Poor roads also affect the movement of the machines.

Inadequate equipment for the water well drilling ministry.

Poor accommodation during the drilling.
Storage facilities for the equipment are still challenging for the Water Ministry.

Inadequate manpower

The communities that lack safe water are many.

Lack of first aid, especially when drilling
Lack of a toolbox.





ACHIEVEMENTS

As a result of the tree planting activity, the community has embraced the benefits of trees.

Eighty-one members of the community developed a positive attitude toward planting trees and received seedlings. This activity led to 3,312 being planted in the community which are now maturing and producing the intended results.

More community members have started groups to begin tree nurseries to produce local spices for planting such as the Yampa Mwino group of Kimbaya.

Partnerships have contributed to increased food security as a result of training, improved seeds, and search for markets.

Sixty outreaches were conducted, and 1,144 families were trained in modern farming. As a result, 12 groups were formed to be digging together and taking agriculture as a business for their sustainability, hence increasing incomes.

CHALLENGES

Destruction of the farm fences through burning, cutting, and stealing the barbed wires.

Grazing animals on UCSS farms without permission.

Cutting of irrigation pipes on the farm.

Pests and diseases attacked the fruits and affects the harvest

Irrigation pipes became blocked affecting the whole irrigation system

FUTURE PLANS

Tree planting campaign to continue to conserve more areas affected by deforestation.

Establishment of model farms on coffee farming through specialization.

Dairy farming increases milk production and the source of income.

Setting up irrigation systems on farms to increase production.

Piggery farming for training purposes and to increase the source of income.

Beekeeping for the increased source of income.





ECONOMIC DEVELOPMENT

FUTURE PLANS

We plan to offer 111 lessons in the vocational school.

Graduation of the finalist students in the vocational school.

Financial literacy sessions and training will be carried out.

Getting more partnerships in different places/areas.

Outreaches for mobilization of resources in different places.

Community outreach to get new potential groups.

Exposure visits to youth groups and women's groups to observe best practices.

Agriculture to boost food production.

Training household members in project management skills

ACHIEVEMENTS

Bible studies have enabled members to learn more scriptures and verses and to go deeper spiritually.

Saving as a culture has reduced the misuse of funds and increased planning and investing in projects.

Self-sustainability project of the Bitengi has brought a change in income-generating projects.

We started a sweater-making project and managed to train/upgrade the sweater instructor for the vocational school.

The onions project was started and is expanding. 85% of group leaders have been trained in record keeping and management.

At least 85% of group members have learned to actively save and plan for investment.

Training skills in household members in project management have been started and are going well.

CHALLENGES

Increased expenses on buying food in the vocational school due to food shortage in the students' homes.

Lower school fees collection in the vocational school.

The rice milling machine was stolen causing many challenges.

Inadequate land for projects.

The lack of a laptop computer makes reporting more difficult





CCE COMMUNITY AND COMMITTEE ENGAGEMENT

FUTURE PLANS

CCE department plans to open up a fuel sustainability project

Mobilize UCSS departmental committees to get involved in the

SACCO (Savings and Credit Cooperative Society) for self-sustainability as it has been funded

Vibrantly experience and spread God's love to communities through Bible study sessions, evangelism, and crusades

ACHIEVEMENTS

Communities are experiencing the love of God

Many communities are getting safe water

The literacy rate is increasing in the communities

Health services are being provided

Hygiene and sanitation awareness is carried out

Many souls have been won through evangelism

In collaboration with patterns, we built two houses for those who need it the most



CHALLENGES

Lack of enough transport means to reach the UCSS water catchment areas of Luuka, Buyende, and Kaliro districts

Rising fuel prices

Failure to fund the CCE account as a department

Community radio is not operating as the speakers shutdown



U.S. OPERATIONS

The operations department in the U.S. is working to communicate clearly with supporters, streamline communication, attract new sponsors through media and ambassadors, and coordinate with the Uganda team.

This team works on behalf of fundraising, administration, communication, project tracking, and U.S.-based supporter care. We have seen this department grow and strengthen over the last year.

STATISTICS

The social engagement rate is 4.6% (NGO/ NPO Industry Average is 1.10%)

The social following has increased by 13.6 during the same period in 2021

Email open rate of 37%, an increase of 14% over 2021

Website traffic increased by 71% over 2021

ACHIEVEMENTS

The Creative Director traveled to Uganda to see things firsthand and gather stories, photos, and videos for marketing and communication.

We consistently sent weekly, monthly, and quarterly supporter communication including thank yous and emails.

Social media reach and interaction rates have increased.

Supporters were thanked with personalized notes each month.

Curated the new contact and new supporter email series.

Planned further in advance on many of our annual projects leading to increased interaction and supporter confidence.

Gathering reporting from Uganda to deliver monthly reports to the team and this Board of Directors.

